

2009 - 2010 UNC Sophomore Survey Results

Section A: Academic Environment and Advising

A1. Please rate your overall satisfaction with instructors on your campus for each of the following:

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
a. Their ability to motivate me to do my best	15	8.2	114	62	40	21.7	13	7.1	2	1.1	129	70.1	184	3.7
b. How carefully they explain the expectations of student performance in the course	30	16.3	114	62	24	13	14	7.6	2	1.1	144	78.3	184	3.8
c. How well they explain course material	22	12	127	69	22	12	12	6.5	1	0.5	149	81	184	3.9
d. The extent to which they encourage class discussion	27	14.8	115	62.8	34	18.6	6	3.3	1	0.5	142	77.6	183	3.9
e. How effectively they use instructional technology in teaching and learning activities	35	19	119	64.7	24	13	4	2.2	2	1.1	154	83.7	184	4
f. How quickly they provide feedback on my work	12	6.5	102	55.4	41	22.3	24	13	5	2.7	114	62	184	3.5
g. The helpfulness of their feedback on my work	17	9.2	98	53.3	42	22.8	24	13	3	1.6	115	62.5	184	3.6

A2. Please rate the extent to which you agree or disagree with each of the following:

	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Strongly Agree and Agree Combined		Total Number Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
a. I consider what I have been learning in my classes valuable	52	28.3	96	52.2	22	12	13	7.1	1	0.5	148	80.4	184	4
b. My experiences at this institution have stimulated interest in an intended field of study	80	43.5	73	39.7	17	9.2	14	7.6	.	.	153	83.2	184	4.2
c. I am able to freely explore academic interests at this institution	46	25.4	65	35.9	34	18.8	32	17.7	4	2.2	111	61.3	181	3.6
d. Students at this institution are encouraged to ask questions	44	23.9	110	59.8	22	12	7	3.8	1	0.5	154	83.7	184	4
e. Students at this institution are given meaningful answers to the questions they ask	29	15.8	117	63.6	33	17.9	5	2.7	.	.	146	79.3	184	3.9
f. At this institution, students are invited to share their ideas and knowledge	53	29	104	56.8	23	12.6	3	1.6	.	.	157	85.8	183	4.1

	Four or More		Three		Two		One		None		Three and Four or More Combined		Total Number Answers
	#	%	#	%	#	%	#	%	#	%	#	%	#
A3. How many of your classes at this institution do you feel have been too large for you to learn effectively?	30	22.2	37	27.4	38	28.1	30	22.2	.	.	67	49.6	135
A4. In how many of your classes at this institution have you had difficulty understanding the spoken English of an instructor?	6	4.9	8	6.5	41	33.3	68	55.3	.	.	14	11.4	123

A5. Which of the following choices best reflects your primary source for academic advising during your sophomore year?

	#	%
Faculty Member in my Department	12	6.7
Professional Advisor in my Department or College	81	45
Centralized or campus-wide advising service	59	32.8
University provided web-based advising site	18	10
Other	10	5.6
Total	180	100.1

A6. Please rate your level of satisfaction with the person or office serving as your designated primary source for academic advising/guidance.

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%		
A6a. Accessibility of my primary advisor	38	20.8	80	43.7	41	22.4	20	10.9	4	2.2	118	64.5	183	3.7
A6b. Amount of time I am given during advising sessions	46	25.1	93	50.8	28	15.3	11	6	5	2.7	139	76	183	3.9
A6c. Advisor's concern with my academic success	39	21.3	69	37.7	39	21.3	28	15.3	8	4.4	108	59	183	3.6
A6d. Advisor keeping me informed about my academic progress	26	14.3	65	35.7	37	20.3	43	23.6	11	6	91	50	182	3.3
A6e. Advisor's knowledge about university rules and procedures	46	25.1	85	46.4	31	16.9	15	8.2	6	3.3	131	71.6	183	3.8
A6f. Advisor providing me with the information I need about academic courses and programs	40	21.9	82	44.8	36	19.7	18	9.8	7	3.8	122	66.7	183	3.7
A6h. Advisor's knowledge about general education and other degree requirements	56	30.6	85	46.4	27	14.8	11	6	4	2.2	141	77	183	4
A6i. Advisor knowing whom to contact to help me with non-academic problems	31	16.9	66	36.1	68	37.2	16	8.7	2	1.1	97	53	183	3.6
A6j. Advisor's encouragement of participation in educational enrichment opportunities (e.g. internship etc.)	22	12	50	27.3	57	31.1	44	24	10	5.5	72	39.3	183	3.2
A6k. Advisor's knowledge about post-graduation educational options (e.g. graduate school)	19	10.4	46	25.1	85	46.4	24	13.1	9	4.9	65	35.5	183	3.2
A6l. Advisor's knowledge about post-graduation employment options	16	8.7	43	23.5	98	53.6	16	8.7	10	5.5	59	32.2	183	3.2

Section B. Help outside the Classroom

B1. Academic Assistance / Tutoring

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
B1a. Academic Assistance/Tutoring: Availability of academic assistance or tutoring services on campus	27	19.6	76	55.1	29	21	6	4.3	.	.	103	74.6	138	3.9
B1b1. Academic assistance or tutoring services you have received on campus for help with writing	22	24.4	41	45.6	21	23.3	4	4.4	2	2.2	63	70	90	3.9
B1b2. Academic assistance or tutoring services you have received on campus for help with reading	2	4.5	12	27.3	29	65.9	1	2.3	.	.	14	31.8	44	3.3
B1b3. Academic assistance or tutoring services you have received on campus for help with mathematics	14	17.3	34	42	22	27.2	9	11.1	2	2.5	48	59.3	81	3.6
B1b4. Academic assistance or tutoring services you have received on campus for help with science	6	7.5	32	40	28	35	12	15	2	2.5	38	47.5	80	3.4
B1b5. Academic assistance or tutoring services you have received on campus for help with foreign language	8	11.4	28	40	26	37.1	8	11.4	.	.	36	51.4	70	3.5
B1b6. Academic assistance or tutoring services you have received on campus for help with study skills	4	7.5	14	26.4	33	62.3	1	1.9	1	1.9	18	34	53	3.4

B2. Research Support

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
B2a. Research Support: Opportunities to be actively involved with faculty on their research	9	9.7	23	24.7	35	37.6	19	20.4	7	7.5	32	34.4	93	3.1
B2b. Research Support: Access to up-to-date facilities such as labs, studios, and research centers	12	11.4	49	46.7	32	30.5	8	7.6	4	3.8	61	58.1	105	3.5

B3. Library

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
B3a. Library: Helpfulness of staff	38	23.5	96	59.3	21	13	5	3.1	2	1.2	134	82.7	162	4.0
B3b. Library: Space for individual student work	42	23.5	104	58.1	17	9.5	12	6.7	4	2.2	146	81.6	179	3.9
B3c. Library: Space for group work	19	10.8	75	42.6	20	11.4	53	30.1	9	5.1	94	53.4	176	3.2
B3d. Library: Training/instruction for using library and information resources	18	11.8	86	56.6	33	21.7	12	7.9	3	2	104	68.4	152	3.7
B3e. Library: Availability of information/material I need for my class assignments	36	20.9	107	62.2	26	15.1	3	1.7	.	.	143	83.1	172	4
B3f. Library: Access to online library resources	64	35.8	104	58.1	10	5.6	1	0.6	.	.	168	93.9	179	4.3
B3g. Library: Hours of operation	44	24.6	105	58.7	11	6.1	19	10.6	.	.	149	83.2	179	4

B4: Career Services

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
B4a. Career Services: Helpfulness of staff	29	29	49	49	16	16	5	5	1	1	78	78	100	4.0
B4b. Career Services: Information on internships, co-op, and other career-related experiences	28	27.5	50	49	18	17.6	5	4.9	1	1	78	76.5	102	4
B4c. Career Services: Access to employment opportunities (e.g., career fairs, interviews, etc.)	28	27.2	53	51.5	19	18.4	2	1.9	1	1	81	78.6	103	4
B4d. Career Services: Help in preparing for interviews, resume, etc	21	23.1	49	53.8	20	22	.	.	1	1.1	70	76.9	91	4
B4e. Career Services: Availability of career resources online	30	27.3	54	49.1	19	17.3	4	3.6	3	2.7	84	76.4	110	3.9

B5: Information Technology

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
B5a. Information Technology: Training on the technology that I am required to use in my course	11	8.1	64	47.4	44	32.6	14	10.4	2	1.5	75	55.6	135	3.5
B5b. Information Technology: Assistance from the helpdesk in solving my technology problems	24	19	70	55.6	27	21.4	4	3.2	1	0.8	94	74.6	126	3.9
B5c. Information Technology: Hours of operation for university computer labs	27	17.9	91	60.3	22	14.6	9	6	2	1.3	118	78.1	151	3.9
B5d. Information Technology: Availability of equipment and software in university computer labs to meet my needs	26	17.7	88	59.9	28	19	5	3.4	.	.	114	77.6	147	3.9
B5e. Information Technology: Availability of wireless access on campus	42	23.2	80	44.2	26	14.4	29	16	4	2.2	122	67.4	181	3.7
B5f. Information Technology: Online course management system(s) used in my classes	14	8.9	101	63.9	33	20.9	9	5.7	1	0.6	115	72.8	158	3.7
B5g. Information Technology: Effectiveness of information technology in improving my learning experience	20	12.1	100	60.6	37	22.4	5	3	3	1.8	120	72.7	165	3.8

Section C. Other Offices that Serve You

C1. First, please rate your satisfaction with the services provided by the following offices on campus:

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
C1a. Services: Financial aid: application/award process	20	16.1	54	43.5	25	20.2	18	14.5	7	5.6	74	59.7	124	3.5
C1b. Services: Financial aid: disbursement process	20	18.7	49	45.8	22	20.6	9	8.4	7	6.5	69	64.5	107	3.6
C1c. Services: Cashier/student accounts/billing office	19	12.7	86	57.3	30	20	13	8.7	2	1.3	105	70	150	3.7
C1d. Services: Registrar's office	20	13.8	86	59.3	27	18.6	10	6.9	2	1.4	106	73.1	145	3.8
C1e. Services: Bookstore	24	13.6	114	64.8	24	13.6	12	6.8	2	1.1	138	78.4	176	3.8
C1f. Services: Health services	20	13	71	46.1	28	18.2	22	14.3	13	8.4	91	59.1	154	3.4
C1g. Services: Counseling (personal, interpersonal, or psychological)	10	14.5	34	49.3	21	30.4	1	1.4	3	4.3	44	63.8	69	3.7
C1h. Services: Housing and residence life	21	13	97	60.2	24	14.9	16	9.9	3	1.9	118	73.3	161	3.7
C1i. Services: Campus recreation	40	25.6	91	58.3	21	13.5	3	1.9	1	0.6	131	84.0	156	4.1
C1j. Services: Dining services	11	6.9	67	42.1	35	22	34	21.4	12	7.5	78	49.1	159	3.2
C1k. Services: On-campus shuttle/transportation services	31	19	103	63.2	25	15.3	4	2.5	.	.	134	82.2	163	4
C1l. Services: Campus police department	12	10.4	60	52.2	37	32.2	3	2.6	3	2.6	72	62.6	115	3.7
C1m. Services: Parking	3	1.9	7	4.5	17	10.9	45	28.8	84	53.8	10	6.4	156	1.7

C2. Now please rate the quality of the staff associated with the following campus offices:

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
C2a. Staff: Financial aid: application/award process	24	27.9	38	44.2	17	19.8	4	4.7	3	3.5	62	72.1	86	3.9
C2b. Staff: Financial aid: disbursement process	19	24.1	38	48.1	16	20.3	2	2.5	4	5.1	57	72.2	79	3.8
C2c. Staff: Cashier/student accounts/billing office	21	17.2	60	49.2	25	20.5	11	9	5	4.1	81	66.4	122	3.7
C2d. Staff: Registrar's office	25	22.5	56	50.5	26	23.4	4	3.6	.	.	81	73	111	3.9
C2e. Staff: Bookstore	40	23	93	53.4	35	20.1	2	1.1	4	2.3	133	76.4	174	3.9
C2f. Staff: Health services	30	20.4	53	36.1	39	26.5	14	9.5	11	7.5	83	56.5	147	3.5
C2g. Staff: Counseling (personal, interpersonal etc)	13	21.7	27	45	18	30	1	1.7	1	1.7	40	66.7	60	3.8
C2h. Staff: Housing and residence life	31	20	70	45.2	41	26.5	9	5.8	4	2.6	101	65.2	155	3.7
C2i. Staff: Campus recreation	42	28.8	75	51.4	24	16.4	5	3.4	.	.	117	80.1	146	4.1
C2j. Staff: Dining services	21	13.2	60	37.7	50	31.4	21	13.2	7	4.4	81	50.9	159	3.4
C2k. Staff: On-campus shuttle/transportation services	17	11.2	82	53.9	42	27.6	8	5.3	3	2	99	65.1	152	3.7
C2l. Staff: Campus police department	12	15.4	35	44.9	26	33.3	3	3.8	2	2.6	47	60.3	78	3.7
C2m. Staff: Parking	7	7	18	18	39	39	19	19	17	17	25	25	100	2.8

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
C3a. How satisfied are you with the ease with which you can navigate the online billing system?	27	19	69	48.6	35	24.6	11	7.7	.	.	96	67.6	142	3.8
C3b. How satisfied are you with the ease with which you can navigate the online financial aid?	20	18	48	43.2	23	20.7	16	14.4	4	3.6	68	61.3	111	3.6
C3c. How satisfied are you with the ease with which you can navigate the online course registration system?	23	13.1	74	42	43	24.4	28	15.9	8	4.5	97	55.1	176	3.4

Section D: Campus Safety

	Very Safe		Pretty Safe		Not Very Safe		Not at all Safe		Very Safe and Pretty Safe Combined		Total Answers	Average Score 4-1
	#	%	#	%	#	%	#	%	#	%	#	Ave
D1a. In general how safe do you feel in campus residence halls during the day/early evening?	138	82.1	30	17.9	168	100	168	3.8
D1b. In general how safe do you feel in campus residence halls at night?	106	63.1	60	35.7	2	1.2	.	.	166	98.8	168	3.6
D1c. In general how safe do you feel using the parking lots, garages and/or decks on campus	92	55.1	73	43.7	2	1.2	.	.	165	98.8	167	3.5
D1d. In general how safe do you feel using the parking lots, garages and/or decks on campus	29	17.9	94	58	37	22.8	2	1.2	123	75.9	162	2.9
D1e. In general how safe do you feel in non-residence buildings on campus during the day/early evening (e.g., classrooms, libraries	132	73.3	47	26.1	1	0.6	.	.	179	99.4	180	3.7
D1f. In general how safe do you feel in non-residence buildings on campus at night (e.g., classrooms, libraries etc)?	68	38	100	55.9	10	5.6	1	0.6	168	93.9	179	3.3
D1g. In general how safe do you feel outside on the grounds of the campus during the	119	65.7	59	32.6	3	1.7	.	.	178	98.3	181	3.6
D1h. In general how safe do you feel outside on the grounds of the campus at night?	22	12.1	107	58.8	47	25.8	6	3.3	129	70.9	182	2.8

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
D2a. How satisfied are you with the availability of public information about crimes on campus?	20	11	85	46.7	64	35.2	12	6.6	1	0.5	105	57.7	182	3.6
D2b. How satisfied are you with the availability of information about crime prevention and safety on campus?	24	13.3	91	50.3	57	31.5	7	3.9	2	1.1	115	63.5	181	3.7

D3. If you observed someone on campus behaving suspiciously or in a threatening manner, would you know how to report it?	#	%
Yes	71	39.4
No	109	60.6
Total Number Answered	180	100

D4. If you observed someone on campus behaving suspiciously or in a threatening manner, how Likely would you be to report it to a campus authority?	#	%
Very Likely	40	21.9
Somewhat Likely	97	53
Somewhat Unlikely	40	21.9
Very Unlikely	6	3.3
Very Likely and Somewhat Likely Combined	137	74.9
Total	183	2.9

Section E: On- and Off-Campus Activities

	One or more times weekly		Two or three times a month		Once a month		Two or three times a semester		One or two times a year		Never		"One or more times weekly" and "Two to three times a month" combined		Total Answers
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#
E1a. About how often during the typical year do you attend or participate in workshops, seminars, speakers etc. outside of class?	7	3.8	25	13.7	34	18.6	46	25.1	50	27.3	21	11.5	32	19.8	162
E1b. About how often during the typical year do you attend or participate in university sponsored art events (e.g., plays etc)?	1	0.5	21	11.5	28	15.4	62	34.1	51	28	19	10.4	22	13.5	163
E1c. About how often during the typical year do you attend or participate in multicultural/diversity events/programs?	5	2.7	17	9.3	15	8.2	35	19.2	54	29.7	56	30.8	22	17.5	126
E1d. About how often during the typical year do you attend or participate in community service/volunteer work?	36	20	32	17.8	15	8.3	31	17.2	36	20	30	16.7	68	45.3	150
E1e. About how often during the typical year do you attend or participate in intramural activities (including club etc.)?	21	11.5	14	7.7	10	5.5	19	10.4	27	14.8	91	50	35	38.5	91
E1f. About how often during the typical year do you attend or participate in co-curricular activities (e.g. university-sponsored student organization, student government etc.)?	76	41.8	14	7.7	21	11.5	8	4.4	17	9.3	46	25.3	90	66.2	136
E1g. About how often during the typical year do you attend or participate in intercollegiate athletic events?	16	8.7	46	25.1	28	15.3	24	13.1	14	7.7	55	30.1	62	48.4	128

	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Very Satisfied and Satisfied Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
E2a. Overall satisfaction with weekend activities on campus for students	26	14.5	73	40.8	52	29.1	23	12.8	5	2.8	99	55.3	179	3.5
E2b. Overall satisfaction with the ease with which I can get involved in campus organizations	35	19.4	88	48.9	39	21.7	16	8.9	2	1.1	123	68.3	180	3.8
E2c. Overall satisfaction with opportunities on campus to interact with or learn from people from a range of racial/ethnic or cultural backgrounds	43	23.8	93	51.4	35	19.3	7	3.9	3	1.7	136	75.1	181	3.9
E2d. Overall satisfaction with opportunities on campus to develop leadership skills	33	18.2	94	51.9	44	24.3	8	4.4	2	1.1	127	70.2	181	3.8

Section F: Conclusions

To what extent do you agree or disagree with each of the following:

	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Strongly Agree and Agree Combined		Total Answers	Average Score 5-1
	#	%	#	%	#	%	#	%	#	%	#	%	#	Avg
F1a. I am confident that I made the right decision to attend this university	105	57.7	58	31.9	10	5.5	7	3.8	2	1.1	163	89.6	182	4.4
F1b. I believe I was academically prepared to attend this university	49	26.9	63	34.6	30	16.5	29	15.9	11	6	112	61.5	182	3.6
F1c. I feel I belong at this institution	76	41.8	67	36.8	25	13.7	10	5.5	4	2.2	143	78.6	182	4.1
F1d. I will have the financial resources I need to finish college	55	30.2	65	35.7	35	19.2	22	12.1	5	2.7	120	65.9	182	3.8

	More than 30		26-30		21-25		16-20		11-15		6-10		1-5		0	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
F2. While school has been in session this academic year, about how many hours per week have you spent working for pay on campus?	2	1.1	4	2.2	7	3.8	27	14.8	6	3.3	136	74.7
F3. While school has been in session this academic year, how many hours per week have you spent working for pay off campus?	4	2.2	2	1.1	2	1.1	3	1.6	11	6	12	6.6	21	11.5	127	69.8

F4. How does your job affect your school work?	#	%
I do not have a job	96	52.7
My job does not interfere with my school work	34	18.7
My job takes some time away from my school work	45	24.7
My job takes a lot of time away from my school work	7	3.8
Total	182	99.9

F5. Which of the following best describes your current educational plans? (Select only one response option)	#	%
I expect to be continuously enrolled at UNC-Chapel Hill until I graduate (including co-ops, internships, student teaching, etc.)	168	92.3
I expect to graduate from UNC-Chapel Hill, but I plan to take some time off between semesters.	4	2.2
I expect to transfer to another college or university in order to pursue my desired major.	2	1.1
I expect to transfer to another college or university for reasons unrelated to the major I want to pursue (i.e., financial, personal, social, etc.).	1	0.5
I do not expect to complete a degree at UNC-Chapel Hill or at any other college or university at this point.	1	0.5
I am not sure about my educational plans at this point.	6	3.3
Total	182	99.9