

1997-1998 Sophomore Survey
How Well Do Faculty Members Do Each of the Following
All Respondents

	Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	
Set High Expectations	6	0.7	73	8.2	457	51.1	358	40.0	815	91.2	3.3
Respect Diversity	46	5.2	311	34.9	427	47.9	108	12.1	535	60.0	2.7
Promote Active Learning	42	4.7	281	31.4	440	49.2	131	14.7	571	63.9	2.7
Encourage Interaction	89	10.0	336	37.6	343	38.4	125	14.0	468	52.4	2.6
Provide Frequent Feedback	35	3.9	281	31.5	448	50.2	128	14.3	576	64.6	2.8
Time Devoted to Coursework	16	1.8	138	15.5	489	54.8	250	28.0	739	82.8	3.1
Cooperative Learning	59	6.6	327	36.6	413	46.2	94	10.5	507	56.8	2.6
Care About Student's Success	90	10.1	312	34.9	408	45.6	84	9.4	492	55.0	2.5
Overall Evaluation	9	1.0	232	26.0	560	62.9	90	10.1	650	73.0	2.8

1997-1998 Sophomore Survey
Help Outside the Classroom: Orientation for New Students
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Length of Session	48	5.3	53	5.9	199	22.2	489	54.5	109	12.1	598	70.4	2.8
Quality of Programs	38	4.3	72	8.1	323	36.1	383	42.8	78	8.7	461	53.9	2.5
Helpfulness of Staff	37	4.1	24	2.7	132	14.8	464	52.0	236	26.4	700	81.8	3.1
Accommodations	46	5.2	36	4.0	181	20.3	517	57.9	113	12.7	630	74.4	2.8
Overall Effectiveness	35	3.9	55	6.2	231	26.0	467	52.5	102	11.5	569	66.5	2.7

*1997-1998 Sophomore Survey
 Help Outside the Classroom: Academic Advising
 All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Access to Advisor	3	0.3	116	12.8	294	32.5	351	38.8	140	15.5	491	54.5	2.6
Sufficient Time	3	0.3	213	23.6	314	34.8	259	28.7	114	12.6	373	41.4	2.3
Accurate Information	3	0.3	163	18.1	254	28.2	293	32.5	189	21.0	482	53.6	2.6
Knowledge of Campus Policies	21	2.3	115	12.8	260	28.9	341	37.8	164	18.2	505	57.4	2.6
Overall	.	.	149	16.6	311	34.6	328	36.4	112	12.4	440	48.9	2.4

1997-1998 Sophomore Survey
Help Outside the Classroom: Academic Assistance or Tutoring
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Writing	640	71.9	5	0.6	25	2.8	111	12.5	109	12.2	220	88.0	3.3
Reading	798	90.7	6	0.7	10	1.1	43	4.9	23	2.6	66	80.5	3.0
Math	657	74.6	20	2.3	41	4.7	107	12.1	56	6.4	163	72.8	2.9
Science	773	88.1	8	0.9	14	1.6	59	6.7	23	2.6	82	78.8	2.9
Study Skills	608	69.0	7	0.8	37	4.2	161	18.3	68	7.7	229	83.9	3.1

*1997-1998 Sophomore Survey
 Help Outside the Classroom: Library
 All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Hours of Operation	7	0.8	12	1.3	56	6.2	313	34.7	515	57.0	828	92.4	3.5
Databases	26	2.9	3	0.3	36	4.0	349	38.7	487	54.1	836	95.5	3.5
Training	122	13.6	101	11.2	237	26.3	295	32.8	145	16.1	440	56.6	2.6
Overall	7	0.8	2	0.2	33	3.7	448	49.7	411	45.6	859	96.1	3.4

*1997-1998 Sophomore Survey
 Help Outside the Classroom: Technology
 All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Access to the Internet	35	3.9	12	1.3	55	6.1	329	36.5	470	52.2	799	92.3	3.5
Hours of Operation for Facilities	79	8.8	23	2.6	141	15.7	390	43.4	266	29.6	656	80.0	3.1
Access to Up-to-date Facilities	91	10.2	7	0.8	88	9.8	393	43.9	317	35.4	710	88.2	3.3
Access to Trained Staff for Help	111	12.4	26	2.9	187	20.8	385	42.9	189	21.0	574	72.9	2.9
Technology Training Classes	624	70.0	23	2.6	70	7.8	101	11.3	74	8.3	175	65.3	2.8
Technology Services Overall	45	5.0	5	0.6	66	7.3	487	54.2	296	32.9	783	91.7	3.3

1997-1998 Sophomore Survey
Help Outside the Classroom: Career Related Services
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Opportunity for Career Assistance	396	44.1	23	2.6	67	7.5	256	28.5	155	17.3	411	82.0	3.1
Information on Internship, Co-op or Other Options	375	42.3	29	3.3	115	13.0	238	26.8	130	14.7	368	71.9	2.9
Resources Available to Explore Career Options	371	41.9	20	2.3	110	12.4	233	26.3	152	17.2	385	74.8	3.0
Information Available through Computers/Internet and Other Technology	413	46.7	12	1.4	71	8.0	232	26.2	157	17.7	389	82.4	3.1
Overall	323	36.7	12	1.4	100	11.4	303	34.4	142	16.1	445	79.9	3.0

1997-1998 Sophomore Survey
Help Outside the Classroom: Timely Availability of Textbooks
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Availability of Textbooks	16	1.8	28	3.2	136	15.3	450	50.7	257	29.0	707	81.2	3.1

Has the campus taken sufficient steps to ensure your physical safety?					
No		Not Sure		Yes	
N	%	N	%	N	%
61	6.8	104	11.6	733	81.6

1997-1998 Sophomore Survey
Class Size and Spoken English of Instructors
All Respondents

	None		One		Two		Three		Four or more	
	N	%	N	%	N	%	N	%	N	%
Number of Classes that Are Too Large	201	22.3	114	12.7	221	24.5	174	19.3	191	21.2
Number of Classes Where Instructor's Spoken English Was a Problem	314	34.8	347	38.5	183	20.3	47	5.2	11	1.2

1997-1998 Sophomore Survey
Other Offices That Serve Students: Evaluation of Service Area
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Registration	31	3.4	269	29.7	372	41.1	214	23.6	19	2.1	233	26.7	2.0
Fin. Aid Service	507	56.0	34	3.8	108	11.9	188	20.8	68	7.5	256	64.3	2.7
Food Service	165	18.2	161	17.8	308	34.0	253	28.0	18	2.0	271	36.6	2.2
Health Services	207	22.9	56	6.2	177	19.6	330	36.5	135	14.9	465	66.6	2.8
Counseling	733	81.0	16	1.8	49	5.4	71	7.8	36	4.0	107	62.2	2.7
Business Services	284	31.4	23	2.5	115	12.7	398	44.0	85	9.4	483	77.8	2.9
Residence Life	435	48.1	43	4.8	120	13.3	227	25.1	80	8.8	307	65.3	2.7
Recreation	137	15.1	15	1.7	76	8.4	323	35.7	354	39.1	677	88.2	3.3
Community Service	258	28.5	40	4.4	145	16.0	256	28.3	206	22.8	462	71.4	3.0
Leadership Skills	230	25.4	40	4.4	171	18.9	289	31.9	175	19.3	464	68.7	2.9

1997-1998 Sophomore Survey
Other Offices That Serve Students: Evaluation of Staff Responsiveness
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Registration	402	44.4	81	9.0	176	19.4	189	20.9	57	6.3	246	48.9	2.4
Fin. Aid Service	561	62.0	25	2.8	82	9.1	155	17.1	82	9.1	237	68.9	2.9
Food Service	288	31.8	94	10.4	221	24.4	245	27.1	57	6.3	302	48.9	2.4
Health Services	288	31.8	51	5.6	145	16.0	262	29.0	159	17.6	421	68.2	2.9
Counseling	753	83.2	12	1.3	43	4.8	55	6.1	42	4.6	97	63.8	2.8
Business Services	388	42.9	24	2.7	111	12.3	290	32.0	92	10.2	382	73.9	2.9
Residence Life	555	61.3	26	2.9	69	7.6	173	19.1	82	9.1	255	72.9	2.9

1997-1998 Sophomore Survey
Overall Quality of the Educational Experience at Carolina
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Intellectual Environment	146	16.2	4	0.4	26	2.9	215	23.9	509	56.6	724	96.0	3.6
Instruction Overall	.	.	7	0.8	106	11.8	563	62.5	225	25.0	788	87.5	3.1
Education Overall	.	.	8	0.9	65	7.2	408	45.3	419	46.6	827	91.9	3.4

1997-1998 Sophomore Survey
Other Conclusions
All Respondents

	No		Not Sure		Yes	
	N	%	N	%	N	%
Plan to Complete Program Here	12	1.3	41	4.6	848	94.1
Would Choose This Institution Again	47	5.2	134	14.9	721	79.9