

2003-2004 Sophomore Survey
How Well Do Faculty Members Do Each of the Following
All Respondents

	Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	
Set High Expectations	3	0.5	37	6.0	266	43.5	306	50.0	572	93.5	3.4
Respect Diversity	14	2.3	131	21.4	306	50.0	161	26.3	467	76.3	3.0
Promote Active Learning	16	2.6	117	19.2	295	48.4	182	29.8	477	78.2	3.1
Encourage Interaction	35	5.7	142	23.3	272	44.6	161	26.4	433	71.0	2.9
Provide Frequent Feedback	23	3.8	127	20.8	307	50.2	154	25.2	461	75.5	3.0
Time Devoted to Coursework	11	1.8	62	10.1	280	45.8	259	42.3	539	88.1	3.3
Cooperative Learning	36	5.9	181	29.6	266	43.5	128	20.9	394	64.5	2.8
Care About Student's Success	34	5.6	161	26.4	252	41.4	162	26.6	414	68.0	2.9
Overall Evaluation	4	0.7	82	13.4	371	60.6	155	25.3	526	85.9	3.1

2003-2004 Sophomore Survey
Help Outside the Classroom: Orientation for New Students
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Length of Session	85	13.9	25	4.1	90	14.7	322	52.5	91	14.8	413	78.2	2.9
Quality of Programs	86	14.0	29	4.7	155	25.2	273	44.5	71	11.6	344	65.2	2.7
Helpfulness of Staff	83	13.5	13	2.1	79	12.9	270	44.0	169	27.5	439	82.7	3.1
Accommodations	103	16.8	18	2.9	106	17.3	290	47.2	97	15.8	387	75.7	2.9
Overall Effectiveness	82	13.4	23	3.7	101	16.4	309	50.3	99	16.1	408	76.7	2.9

2003-2004 Sophomore Survey
Help Outside the Classroom: Academic Advising
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Access to Advisor	9	1.5	28	4.6	114	18.6	254	41.4	209	34.0	463	76.5	3.1
Sufficient Time	11	1.8	50	8.1	122	19.9	249	40.6	182	29.6	431	71.5	2.9
Accurate Information	10	1.6	52	8.5	125	20.4	243	39.6	184	30.0	427	70.7	2.9
Knowledge of Campus Policies	16	2.6	51	8.3	127	20.8	260	42.5	158	25.8	418	70.1	2.9
Overall	12	2.0	42	6.9	134	21.9	260	42.4	165	26.9	425	70.7	2.9

2003-2004 Sophomore Survey
Help Outside the Classroom: Academic Assistance or Tutoring
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Writing	430	70.3	5	0.8	17	2.8	79	12.9	81	13.2	160	87.9	3.3
Reading	547	89.8	4	0.7	12	2.0	34	5.6	12	2.0	46	74.2	2.9
Math	448	73.7	14	2.3	38	6.3	69	11.3	39	6.4	108	67.5	2.8
Science	422	69.3	10	1.6	46	7.6	89	14.6	42	6.9	131	70.1	2.9
Study Skills	528	87.0	7	1.2	18	3.0	38	6.3	16	2.6	54	68.4	2.8
Overall	390	64.0	7	1.1	34	5.6	135	22.2	43	7.1	178	81.3	3.0

*2003-2004 Sophomore Survey
 Help Outside the Classroom: Library
 All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Hours of Operation	4	0.7	4	0.7	28	4.6	204	33.2	375	61.0	579	94.8	3.6
Databases	27	4.4	3	0.5	24	3.9	225	36.6	336	54.6	561	95.4	3.5
Training	121	19.7	49	8.0	129	21.0	193	31.4	122	19.9	315	63.9	2.8
Overall	6	1.0	.	.	19	3.1	268	43.7	320	52.2	588	96.9	3.5

*2003-2004 Sophomore Survey
 Help Outside the Classroom: Technology
 All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Access to the Internet	4	0.7	.	.	32	5.2	160	26.1	418	68.1	578	94.8	3.6
Hours of Operation for Facilities	35	5.7	5	0.8	42	6.8	227	37.0	305	49.7	532	91.9	3.4
Access to Up-to-date Facilities	31	5.1	7	1.1	27	4.4	217	35.4	331	54.0	548	94.2	3.5
Access to Trained Staff for Help	76	12.4	16	2.6	73	11.9	254	41.4	194	31.6	448	83.4	3.2
Technology Training Classes	409	67.0	11	1.8	48	7.9	74	12.1	68	11.1	142	70.6	3.0
Technology Services Overall	11	1.8	.	.	38	6.2	274	44.8	289	47.2	563	93.7	3.4

2003-2004 Sophomore Survey
Help Outside the Classroom: Career Related Services
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Opportunity for Career Assistance	320	52.0	8	1.3	43	7.0	142	23.1	102	16.6	244	82.7	3.1
Information on Internship, Co-op or Other Options	259	42.3	14	2.3	61	10.0	142	23.2	136	22.2	278	78.8	3.1
Resources Available to Explore Career Options	275	45.2	11	1.8	54	8.9	154	25.3	114	18.8	268	80.5	3.1
Information Available through Computers/Internet and Other Technology	224	37.0	13	2.1	59	9.8	186	30.7	123	20.3	309	81.1	3.1
Overall	231	38.3	11	1.8	50	8.3	197	32.7	114	18.9	311	83.6	3.1

2003-2004 Sophomore Survey
Help Outside the Classroom: Timely Availability of Textbooks
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Availability of Textbooks	19	3.2	32	5.3	107	17.9	288	48.1	153	25.5	441	76.0	3.0

2003-2004 Sophomore Survey
Campus Safty
All Respondents

Has the campus taken sufficient steps to ensure your physical safety?					
No		Not Sure		Yes	
N	%	N	%	N	%
37	6.0	96	15.6	482	78.4

2003-2004 Sophomore Survey
Class Size and Spoken English of Instructors
All Respondents

	None		One		Two		Three		Four or more	
	N	%	N	%	N	%	N	%	N	%
Number of Classes that Are Too Large	201	32.7	116	18.9	128	20.8	71	11.5	99	16.1
Number of Classes Where Instructor's Spoken English Was a Problem	190	30.9	231	37.6	140	22.8	40	6.5	14	2.3

2003-2004 Sophomore Survey
Other Offices That Serve Students: Evaluation of Service Area
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Registration	10	1.6	101	16.4	166	26.9	262	42.5	78	12.6	340	56.0	2.5
Fin. Aid Award	272	44.1	39	6.3	93	15.1	140	22.7	73	11.8	213	61.7	2.7
Fin. Aid Disb.	297	48.1	39	6.3	73	11.8	137	22.2	71	11.5	208	65.0	2.8
Food Service	53	8.6	29	4.7	152	24.6	296	48.0	87	14.1	383	67.9	2.8
Health Services	150	24.3	47	7.6	109	17.7	219	35.5	92	14.9	311	66.6	2.8
Counseling	458	74.2	12	1.9	34	5.5	72	11.7	41	6.6	113	71.1	2.9
Business Services	145	23.5	13	2.1	65	10.5	295	47.8	99	16.0	394	83.5	3.0
Residence Life	186	30.1	30	4.9	104	16.9	212	34.4	85	13.8	297	68.9	2.8
Recreation	79	12.8	11	1.8	48	7.8	230	37.3	249	40.4	479	89.0	3.3
Community Service	120	19.4	19	3.1	81	13.1	210	34.0	187	30.3	397	79.9	3.1
Leadership Skills	131	21.2	23	3.7	103	16.7	214	34.7	146	23.7	360	74.1	3.0

2003-2004 Sophomore Survey
Other Offices That Serve Students: Evaluation of Staff Responsiveness
All Respondents

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
Registration	173	28.0	21	3.4	100	16.2	242	39.2	81	13.1	323	72.7	2.9
Fin. Aid Award	355	57.5	20	3.2	48	7.8	125	20.3	69	11.2	194	74.0	2.9
Fin. Aid Disb.	370	60.0	19	3.1	43	7.0	122	19.8	63	10.2	185	74.9	2.9
Food Service	150	24.3	26	4.2	96	15.6	232	37.6	113	18.3	345	73.9	2.9
Health Services	222	36.0	38	6.2	91	14.7	180	29.2	86	13.9	266	67.3	2.8
Counseling	484	78.4	9	1.5	24	3.9	60	9.7	40	6.5	100	75.2	3.0
Business Services	224	36.3	10	1.6	57	9.2	228	37.0	98	15.9	326	83.0	3.1
Residence Life	268	43.4	24	3.9	64	10.4	175	28.4	86	13.9	261	74.8	2.9

2003-2004 Sophomore Survey
Overall Quality of the Educational Experience at Carolina
All Respondents

	Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	
Intellectual Environment	3	0.5	10	1.6	434	70.5	169	27.4	603	97.9	3.2
Instruction Overall	10	1.6	40	6.5	331	54.0	232	37.8	563	91.8	3.3
Education Overall	6	1.0	41	6.7	263	42.8	305	49.6	568	92.4	3.4

2003-2004 Sophomore Survey
Other Conclusions
All Respondents

	No		Not Sure		Yes	
	N	%	N	%	N	%
Plan to Complete Program Here	5	0.8	42	6.9	561	92.3
Would Choose This Institution Again	39	6.3	124	20.2	452	73.5