

General Administration (GA) Sophomore Report (2016)

Section A: Academic Environment and Advising

Please rate your overall satisfaction with instructors on your campus for each of the following:	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied	
	#	%	#	%	#	%	#	%	#	%
Their ability to motivate me to do my best	66	17.8%	228	61.5%	52	14.0%	21	5.7%	4	1.1%
How carefully they explain the expectations of student performance in the course	68	18.3%	239	64.4%	41	11.1%	22	5.9%	1	0.3%
How well they explain course material	56	15.1%	235	63.3%	59	15.9%	18	4.9%	3	0.8%
The extent to which they encourage class discussion	93	25.4%	201	54.9%	58	15.8%	12	3.3%	2	0.5%
How effectively they use instructional technology in teaching and learning activities	87	23.5%	212	57.3%	57	15.4%	12	3.2%	2	0.5%
How quickly they provide feedback on my work	43	11.6%	170	45.8%	98	26.4%	51	13.7%	9	2.4%
The helpfulness of their feedback on my work	49	13.2%	194	52.3%	90	24.3%	34	9.2%	4	1.1%
The extent to which they consider different learning styles	39	10.5%	179	48.2%	101	27.2%	41	11.1%	11	3.0%

Please rate the extent to which you agree or disagree with each of the following:	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree	
	#	%	#	%	#	%	#	%	#	%
I consider what I have been learning in my classes valuable	114	31.2%	205	56.2%	34	9.3%	9	2.5%	3	0.8%
My experiences at Carolina have stimulated interest in an intended field of study	158	43.3%	151	41.4%	34	9.3%	18	4.9%	4	1.1%
I am able to freely explore academic interests at Carolina	138	37.8%	142	38.9%	41	11.2%	37	10.1%	7	1.9%
Students at Carolina are encouraged to ask questions	137	37.5%	181	49.6%	36	9.9%	9	2.5%	2	0.5%
Students at Carolina are given meaningful answers to the questions they ask	98	26.8%	183	50.1%	66	18.1%	15	4.1%	3	0.8%
At Carolina, students are invited to share their ideas and knowledge	126	34.5%	184	50.4%	40	11.0%	10	2.7%	5	1.4%

How many of your classes at Carolina do you feel have been too large for you to learn effectively?	None		One		Two		Three		Four or more	
	#	%	#	%	#	%	#	%	#	%
Classes too large for you to learn effectively...	89	24.3%	67	18.3%	98	26.8%	60	16.4%	52	14.2%

In how many of your classes at Carolina have you had difficulty understanding the spoken English of an instructor?	None		One		Two		Three		Four or more	
	#	%	#	%	#	%	#	%	#	%
Difficulty understanding the spoken English of an instructor...	143	39.1%	137	37.4%	67	18.3%	14	3.8%	5	1.4%

Which of the following choices best reflects your primary source for academic advising during your sophomore year?	Faculty member in my department		Professional advisor in my department or college		Centralized or campus-wide advising service (with face-to-face)		University provided web-based advising site (no personal contact)		Other (describe)	
	#	%	#	%	#	%	#	%	#	%
Primary source for academic advising...	44	12.0%	90	24.6%	183	50.0%	38	10.4%	11	3.0%

Throughout the various stages of my academic career thus far at Carolina, I have had access to academic advising services that enabled me to successfully progress towards receiving my degree.	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree	
	#	%	#	%	#	%	#	%	#	%
I have had access to academic advising services...	86	24.2%	194	54.5%	51	14.3%	19	5.3%	6	1.7%

Please rate your level of satisfaction with the person or office serving as your designated primary source for academic advising/guidance.	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied	
	#	%	#	%	#	%	#	%	#	%
Accessibility of my primary advisor	69	19.3%	159	44.5%	75	21.0%	48	13.4%	6	1.7%
Advisor spending sufficient time with me	97	27.2%	181	50.7%	59	16.5%	16	4.5%	4	1.1%
Advisor's concern with my academic success	98	27.5%	154	43.3%	70	19.7%	26	7.3%	8	2.2%
Advisor talking with me about my academic progress	98	27.6%	160	45.1%	67	18.9%	24	6.8%	6	1.7%
Advisor helping me to be aware of and understand relevant campus policies and procedures	88	24.6%	151	42.3%	86	24.1%	26	7.3%	6	1.7%
Advisor helping me get familiar with academic programs (majors, minors, certificates) in which I might be or am interested	87	24.4%	165	46.2%	63	17.6%	31	8.7%	11	3.1%
Advisor helping me to understand degree requirements and course sequencing for my major or major of interest	106	29.8%	175	49.2%	53	14.9%	15	4.2%	7	2.0%
Advisor providing me with information about whom to contact with non-academic problems or concerns	83	23.3%	146	41.0%	95	26.7%	27	7.6%	5	1.4%
Advisor helping me think about post-graduation educational options (e.g., graduate school)	55	15.4%	110	30.9%	130	36.5%	48	13.5%	13	3.7%
Advisor helping me think about post-graduate employment options	44	12.4%	103	29.1%	139	39.3%	55	15.5%	13	3.7%
Advisor helping me think about co-ops, internships, and other career-related employment to gain work-related experience while an undergraduate	43	12.1%	97	27.2%	136	38.2%	64	18.0%	16	4.5%
Advisor helping me to understand and develop a clear path to achieve my career goals	57	16.0%	135	37.8%	106	29.7%	49	13.7%	10	2.8%
Academic advising overall	86	24.1%	159	44.5%	76	21.3%	25	7.0%	11	3.1%

Section B: Help Outside the Classroom

Please rate your satisfaction with each of the following: Academic Assistance/Tutoring	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Don't Know/ Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	%
Writing	25	7.1%	88	24.9%	49	13.8%	17	4.8%	4	1.1%	171	48.3%
Reading	10	2.8%	38	10.7%	54	15.3%	6	1.7%	1	0.3%	245	69.2%
Mathematics	26	7.4%	82	23.5%	44	12.6%	29	8.3%	8	2.3%	160	45.8%
Science	27	7.6%	96	27.1%	59	16.7%	21	5.9%	7	2.0%	144	40.7%
Foreign Language	24	6.8%	70	19.8%	48	13.6%	15	4.2%	5	1.4%	192	54.2%
Study Skills	20	5.7%	59	16.7%	55	15.6%	10	2.8%	2	0.6%	207	58.6%

Please rate your satisfaction with each of the following: Library	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Don't Know/Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	%
Helpfulness of staff	101	28.9%	156	44.6%	41	11.7%	3	0.9%	0	0.0%	49	14.0%
Space for individual student work	91	26.1%	167	47.9%	46	13.2%	29	8.3%	6	1.7%	10	2.9%
Space for group work	67	19.3%	156	44.8%	42	12.1%	54	15.5%	18	5.2%	11	3.2%
Training/instruction for using library and information resources	60	17.2%	123	35.2%	81	23.2%	22	6.3%	4	1.1%	59	16.9%
Access to databases and resources	92	26.3%	182	52.0%	41	11.7%	4	1.1%	2	0.6%	29	8.3%
Access to online library resources	108	30.9%	186	53.3%	37	10.6%	1	0.3%	0	0.0%	17	4.9%
Hours of operation	115	33.0%	179	51.3%	23	6.6%	16	4.6%	5	1.4%	11	3.2%
Effectiveness of library services in improving my learning experience	93	26.6%	187	53.6%	40	11.5%	5	1.4%	1	0.3%	23	6.6%

Please rate your satisfaction with each of the following: Information Technology Services	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Don't Know/Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	%
Training on the technology that I need to use	36	10.4%	126	36.5%	64	18.6%	21	6.1%	1	0.3%	97	28.1%
Assistance from the helpdesk in solving my technology problems	69	20.0%	156	45.2%	34	9.9%	13	3.8%	3	0.9%	70	20.3%
Hours of operation for university computer labs	48	14.0%	141	41.0%	42	12.2%	8	2.3%	1	0.3%	104	30.2%
Availability of equipment and software in university computer labs to meet my needs	54	15.7%	156	45.3%	42	12.2%	5	1.5%	1	0.3%	86	25.0%
Availability of wireless access on campus	48	14.0%	149	43.3%	67	19.5%	40	11.6%	13	3.8%	27	7.8%
Online course management system(s) used in my classes (i.e., Sakai)	47	13.7%	153	44.5%	64	18.6%	21	6.1%	8	2.3%	51	14.8%
Effectiveness of information technology in improving my learning experience	47	13.7%	172	50.1%	65	19.0%	9	2.6%	2	0.6%	48	14.0%

At what point during your time at Carolina did you first get career-related information or advice from an academic advisor, career advisor, or faculty member on campus?	Never		Sophomore year		Freshman year		At new student orientation		Before new student orientation	
	#	%	#	%	#	%	#	%	#	%
Get career-related information or advice from an academic advisor...	56	16.0%	38	10.9%	129	36.9%	107	30.6%	20	5.7%

Please rate your satisfaction with each of the following: Career Services	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Don't Know/Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	%
Helpfulness of staff	47	13.5%	121	34.8%	42	12.1%	9	2.6%	4	1.1%	125	35.9%
Information on internships, co-ops, and other career-related experiences	45	12.9%	105	30.1%	52	14.9%	18	5.2%	3	0.9%	126	36.1%
Access to employment opportunities (e.g., career fairs, interviews, job listings, etc.)	51	14.6%	113	32.4%	55	15.8%	12	3.4%	2	0.6%	116	33.2%
Assistance with resume preparation, interviewing skills, networking, salary negotiations, etc.	53	15.2%	101	28.9%	50	14.3%	10	2.9%	4	1.1%	131	37.5%
Availability of career resources online	59	17.0%	111	31.9%	53	15.2%	10	2.9%	3	0.9%	112	32.2%
Help with self-assessment related to careers (e.g., Strong Interest Inventory, MBTI, Focus 2)	41	11.8%	85	24.4%	51	14.7%	9	2.6%	3	0.9%	159	45.7%
Information on academic majors, minors, and certifications related to my career interests	49	14.1%	110	31.7%	54	15.6%	14	4.0%	2	0.6%	118	34.0%
Assistance with career options in the military	16	4.6%	51	14.7%	53	15.2%	5	1.4%	3	0.9%	220	63.2%
Assistance with career options in volunteer organizations (e.g., Peace Corps, Teach for America)	19	5.4%	67	19.2%	61	17.5%	6	1.7%	2	0.6%	194	55.6%
Assistance with preparing for graduate/professional school (e.g., medicine, law)	34	9.7%	74	21.2%	62	17.8%	8	2.3%	7	2.0%	164	47.0%
Information of "soft skills" (e.g., teamwork, interpersonal skills, time management, interacting with diverse people) needed for the work environment and how to acquire those skills	25	7.2%	90	25.8%	56	16.0%	13	3.7%	4	1.1%	161	46.1%
Information on labor market data and knowledge specifically related to career interests (i.e., median pay, entry-level education, occupation projected growth rate, etc.)	24	6.9%	74	21.3%	59	17.0%	17	4.9%	7	2.0%	167	48.0%

Section C: Other Offices That Serve You

Please rate your satisfaction with the services provided by the following offices on campus.	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		No Experience to Judge	
	#	%	#	%	#	%	#	%	#	%	#	%
Financial Aid: Application/award process	72	20.9%	89	25.8%	50	14.5%	28	8.1%	18	5.2%	88	25.5%
Financial Aid: Disbursement process	65	18.9%	96	27.9%	49	14.2%	18	5.2%	10	2.9%	106	30.8%
Cashier/Student Accounts/Billing Office	65	18.9%	157	45.6%	56	16.3%	22	6.4%	6	1.7%	38	11.0%
Registrar's Office	63	18.4%	159	46.5%	56	16.4%	9	2.6%	5	1.5%	50	14.6%
Bookstore	84	24.4%	180	52.3%	47	13.7%	21	6.1%	6	1.7%	6	1.7%
Health Services	71	20.9%	128	37.8%	51	15.0%	39	11.5%	14	4.1%	36	10.6%
Counseling (personal, interpersonal, or psychological)	38	11.0%	70	20.3%	41	11.9%	15	4.4%	13	3.8%	167	48.5%
Housing and Residence Life	66	19.1%	181	52.5%	56	16.2%	26	7.5%	5	1.4%	11	3.2%
Campus Recreation	111	32.3%	176	51.2%	33	9.6%	11	3.2%	3	0.9%	10	2.9%
Dining Services	58	16.9%	164	47.7%	54	15.7%	35	10.2%	19	5.5%	14	4.1%
On-campus shuttle/transportation services	79	22.9%	189	54.8%	37	10.7%	13	3.8%	5	1.4%	22	6.4%
Campus Police Department	58	16.9%	128	37.2%	50	14.5%	5	1.5%	9	2.6%	94	27.3%
Parking	11	3.2%	40	11.6%	36	10.5%	84	24.4%	130	37.8%	43	12.5%

Please rate the quality of the staff associated with the following campus offices.	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		No Experience to Judge	
	#	%	#	%	#	%	#	%	#	%	#	%
Financial Aid: Application/award process	69	20.2%	83	24.3%	38	11.1%	7	2.0%	9	2.6%	136	39.8%
Financial Aid: Disbursement process	64	18.8%	83	24.3%	38	11.1%	6	1.8%	7	2.1%	143	41.9%
Cashier/Student Accounts/Billing Office	72	21.1%	117	34.3%	39	11.4%	13	3.8%	5	1.5%	95	27.9%
Registrar's Office	69	20.4%	117	34.6%	41	12.1%	9	2.7%	4	1.2%	98	29.0%
Bookstore	112	32.7%	182	53.2%	22	6.4%	8	2.3%	3	0.9%	15	4.4%
Health Services	91	26.8%	137	40.3%	38	11.2%	20	5.9%	10	2.9%	44	12.9%
Counseling (personal, interpersonal, or psychological)	63	18.5%	68	19.9%	32	9.4%	9	2.6%	6	1.8%	163	47.8%
Housing and Residence Life	94	27.5%	166	48.5%	38	11.1%	12	3.5%	4	1.2%	28	8.2%
Campus Recreation	114	33.5%	168	49.4%	30	8.8%	7	2.1%	2	0.6%	19	5.6%
Dining Services	138	40.5%	152	44.6%	22	6.5%	9	2.6%	4	1.2%	16	4.7%
On-campus shuttle/transportation services	110	32.3%	160	46.9%	32	9.4%	6	1.8%	2	0.6%	31	9.1%
Campus Police Department	69	20.2%	106	31.0%	42	12.3%	6	1.8%	7	2.0%	112	32.7%
Parking	38	11.2%	68	20.0%	61	17.9%	30	8.8%	29	8.5%	114	33.5%

How satisfied are you with the ease with which you can navigate through the following online services?	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Don't Know/Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	%
Billing system	49	14.3%	159	46.4%	56	16.3%	32	9.3%	11	3.2%	36	10.5%
Financial aid	44	12.8%	129	37.6%	48	14.0%	28	8.2%	19	5.5%	75	21.9%
Course registration system	33	9.6%	130	38.0%	56	16.4%	77	22.5%	44	12.9%	2	0.6%

Section D: Campus Safety

In general, how safe do you feel:	Very Safe		Pretty Safe		Not Very Safe		Not At All Safe		Not Applicable - Never There	
	#	%	#	%	#	%	#	%	#	%
In campus residence halls during the day/early evening	244	71.3%	84	24.6%	1	0.3%	1	0.3%	12	3.5%
In campus residence halls at night	180	52.9%	128	37.6%	13	3.8%	2	0.6%	17	5.0%
Using the parking lots, garages, and/or decks on campus during the day/early evening	168	49.1%	139	40.6%	6	1.8%	4	1.2%	25	7.3%
Using the parking lots, garages, and/or decks on campus at night	63	18.5%	156	45.9%	75	22.1%	15	4.4%	31	9.1%
In non-residence buildings on campus during the day/early evening (e.g., classrooms, libraries, etc.)	221	64.6%	114	33.3%	2	0.6%	1	0.3%	4	1.2%
In non-residence buildings on campus at night (e.g., classrooms, libraries, etc.)	124	36.3%	179	52.3%	24	7.0%	4	1.2%	11	3.2%
Outside on the grounds of the campus during the day/early evening	196	57.3%	125	36.5%	15	4.4%	3	0.9%	3	0.9%
Outside on the ground of the campus at night	58	17.0%	170	49.7%	80	23.4%	26	7.6%	8	2.3%

How satisfied are you with:	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied	
	#	%	#	%	#	%	#	%	#	%
Availability of public information about crimes on campus	52	15.2%	141	41.2%	62	18.1%	70	20.5%	17	5.0%
Availability of information about crime prevention and safety on campus	63	18.4%	152	44.4%	79	23.1%	40	11.7%	8	2.3%

If you observed someone on campus behaving suspiciously or in a threatening manner, would you know how to report it?	Yes		No	
	#	%	#	%
Would you know how to report?	202	59.1%	140	40.9%

If you observed someone on campus behaving suspiciously or in a threatening manner, how likely would you be to report it to a campus authority?	Very Likely		Somewhat Likely		Somewhat Unlikely		Very Unlikely	
	#	%	#	%	#	%	#	%
How likely would you be to report?	129	37.7%	170	49.7%	39	11.4%	4	1.2%

Section E: On- and Off-Campus Activities

About how often during the typical year do you attend or participate in each of the following campus activities?	Never		1-2 Times a Year		2-3 Times a Semester		Once a Month		2-3 Times a Month		1 or More Times Weekly	
	#	%	#	%	#	%	#	%	#	%	#	%
Workshops, seminars, speakers, etc. outside of class	53	15.5%	92	27.0%	80	23.5%	55	16.1%	48	14.1%	13	3.8%
University sponsored art events (e.g., plays, musical performances, exhibits)	40	11.7%	90	26.4%	98	28.7%	69	20.2%	29	8.5%	15	4.4%
Multicultural/diversity events/programs	114	33.5%	85	25.0%	56	16.5%	40	11.8%	26	7.6%	19	5.6%
Community service/volunteer work	55	16.2%	60	17.7%	62	18.3%	49	14.5%	47	13.9%	66	19.5%
Intramural activities (including club and recreational sports)	129	38.1%	40	11.8%	35	10.3%	27	8.0%	52	15.3%	56	16.5%
Co-curricular activities (e.g., University-sponsored student organization, student government, Greek life)	86	25.3%	30	8.8%	17	5.0%	32	9.4%	42	12.4%	133	39.1%
Intercollegiate athletic events	76	22.3%	25	7.3%	41	12.0%	57	16.7%	92	27.0%	50	14.7%

Please rate your overall satisfaction with:	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied	
	#	%	#	%	#	%	#	%	#	%
Weekend activities on campus for students	57	16.7%	158	46.3%	82	24.0%	38	11.1%	6	1.8%
The ease with which I can get involved in campus organizations	83	24.3%	176	51.6%	49	14.4%	26	7.6%	7	2.1%
Opportunities on campus to interact with or learn from people from a range of racial/ethnic or cultural backgrounds	96	28.2%	165	48.4%	61	17.9%	14	4.1%	5	1.5%
Opportunities on campus to develop leadership skills	82	24.0%	166	48.7%	64	18.8%	25	7.3%	4	1.2%

Section F: Conclusion

To what extent do you agree or disagree with each of the following:	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree	
	#	%	#	%	#	%	#	%	#	%
I am confident that I made the right decision to attend Carolina	200	58.7%	83	24.3%	40	11.7%	10	2.9%	8	2.3%
I believe I was academically prepared to attend Carolina	123	36.1%	111	32.6%	45	13.2%	48	14.1%	14	4.1%
I feel I belong at Carolina	164	48.1%	102	29.9%	50	14.7%	17	5.0%	8	2.3%
I will have the financial resources I need to finish college	132	38.8%	119	35.0%	53	15.6%	26	7.6%	10	2.9%

While school has been in session this academic year, about how many hours per week have you spent working for pay on campus/off-campus?	0		1-5		6-10		11-15		16-20		21-25		26-30		More than 30	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Hours per week have you spent working for pay on campus?	216	63.3%	16	4.7%	54	15.8%	40	11.7%	10	2.9%	1	0.3%	1	0.3%	3	0.9%
Hours per week have you spent working for pay off campus?	240	70.4%	32	9.4%	23	6.7%	28	8.2%	7	2.1%	4	1.2%	1	0.3%	6	1.8%

How does your job affect your school work?	My job takes a lot of time away from my school work.		My job takes some time away from my school work.		My job does not interfere with my school work.		I do not have a job.	
	#	%	#	%	#	%	#	%
Job affect your school work...	17	5.0%	114	33.4%	75	22.0%	135	39.6%

Which of the following best describes your current educational plans?	I expect to be continuously enrolled at Carolina until I graduate (including co-ops, internships, student teaching, etc.).		I expect to graduate from Carolina, but I plan to take some time off between semesters.		I expect to transfer to another college or university in order to pursue my desired major.		I expect to transfer to another college or university for reasons unrelated to the major I want to pursue (i.e., financial, personal, social, etc.).		I do not expect to complete a degree at Carolina or at any other college or university in the foreseeable future.		I am not sure about my educational plans at this point.	
	#	%	#	%	#	%	#	%	#	%	#	%
Describes your current educational plans...	327	95.9%	2	0.6%	3	0.9%	1	0.3%	0	0.0%	8	2.3%