

## General Administration (GA) Senior Report (2016)

### Section A: Faculty Contributions

Please rate your overall satisfaction with instructors in your major department on each of the following:	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied	
	#	%	#	%	#	%	#	%	#	%
Their ability to motivate me to do my best	363	33.8%	563	52.4%	102	9.5%	40	3.7%	7	0.7%
How carefully they explain the expectations of student performance in the course	339	31.5%	616	57.3%	85	7.9%	33	3.1%	2	0.2%
How well they explain course material	342	31.8%	591	55.0%	92	8.6%	41	3.8%	8	0.7%
The extent to which they encourage class discussion	411	38.3%	474	44.1%	138	12.8%	43	4.0%	8	0.7%
How effectively they use instructional technology in teaching and learning activities	344	32.0%	537	50.0%	148	13.8%	41	3.8%	5	0.5%
How quickly they provide feedback on my work	229	21.3%	565	52.7%	182	17.0%	90	8.4%	7	0.7%
The helpfulness of their feedback on my work	300	27.9%	536	49.9%	162	15.1%	67	6.2%	9	0.8%
The extent to which they consider different learning styles	248	23.1%	479	44.6%	232	21.6%	99	9.2%	17	1.6%
Overall satisfaction with instructors in your major	437	40.7%	513	47.8%	74	6.9%	37	3.4%	12	1.1%

### Section B: Help Outside the Classroom

Throughout the various stages of my academic career at Carolina, I had access to academic advising services that enabled me to successfully progress towards receiving my degree.	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree	
	#	%	#	%	#	%	#	%	#	%
Access to academic advising services...	339	31.6%	518	48.3%	130	12.1%	66	6.2%	20	1.9%

Based on your last two years on this campus, how satisfied are you with each of the following: Academic advising in your major	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Don't Know/Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	%
Advisor spending sufficient time with me	275	26.0%	435	41.2%	217	20.5%	73	6.9%	24	2.3%	32	3.0%
Advisor helping me understand degree requirements and course sequencing	334	31.7%	446	42.3%	146	13.8%	70	6.6%	25	2.4%	34	3.2%
Advisor helping me to be aware of and understand relevant campus policies and procedures	242	22.9%	400	37.9%	236	22.3%	74	7.0%	27	2.6%	77	7.3%
Advisor helping me think about post-graduate educational options (e.g., graduate school)	159	15.1%	251	23.8%	275	26.1%	173	16.4%	77	7.3%	119	11.3%
Advisor helping me think about post-graduate employment options	152	14.4%	208	19.7%	296	28.0%	181	17.1%	87	8.2%	132	12.5%
Advisor helping me think about co-ops, internships, and other career-related employment to gain work-related experience during my final two years as an undergraduate	144	13.6%	192	18.2%	320	30.3%	182	17.2%	83	7.9%	135	12.8%
Advisor helping me to understand and develop a clear path to achieve my career goals	160	15.2%	245	23.2%	325	30.8%	140	13.3%	75	7.1%	111	10.5%
Advisor providing me with information about whom to contact with non-academic problems or concerns	167	15.8%	285	27.0%	308	29.2%	93	8.8%	61	5.8%	142	13.4%
Academic advising services overall	216	20.5%	432	41.0%	237	22.5%	111	10.5%	38	3.6%	20	1.9%

Based on your last two years on this campus, how satisfied are you with each of the following: Library Services	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Don't Know/Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	%
Helpfulness of staff	295	28.2%	514	49.2%	113	10.8%	11	1.1%	1	0.1%	111	10.6%
Space for individual student work	281	26.9%	550	52.6%	89	8.5%	87	8.3%	12	1.1%	27	2.6%
Space for group work	205	19.6%	445	42.6%	165	15.8%	179	17.1%	19	1.8%	32	3.1%
Training/instruction for using library and information resources	204	19.5%	457	43.8%	209	20.0%	40	3.8%	5	0.5%	129	12.4%
Access to databases and resources	427	40.9%	494	47.3%	72	6.9%	4	0.4%	1	0.1%	47	4.5%
Access to on-line library resources	468	44.8%	483	46.2%	56	5.4%	8	0.8%	2	0.2%	28	2.7%
Hours of operation	360	34.4%	524	50.1%	74	7.1%	53	5.1%	13	1.2%	21	2.0%
Effectiveness of library resources and services in improving my learning experience	351	33.6%	529	50.6%	117	11.2%	4	0.4%	1	0.1%	44	4.2%
Library services overall	367	35.1%	590	56.4%	59	5.6%	8	0.8%	1	0.1%	21	2.0%

Based on your last two years on this campus, how satisfied are you with each of the following: Information Technology	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Don't Know/Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	%
Training on the technology I need to use	120	11.5%	447	43.0%	238	22.9%	58	5.6%	7	0.7%	169	16.3%
Assistance from the help-desk in solving my technology problems	218	21.0%	501	48.3%	145	14.0%	41	4.0%	7	0.7%	125	12.1%
Hours of operation for university computer labs	163	15.7%	429	41.3%	197	19.0%	24	2.3%	3	0.3%	223	21.5%
Availability of equipment and software in university computer labs to meet my needs	198	19.1%	474	45.7%	147	14.2%	28	2.7%	7	0.7%	183	17.6%
Availability of wireless access on campus	237	22.9%	512	49.4%	136	13.1%	110	10.6%	21	2.0%	20	1.9%
On line course management system(s) used in my classes (e.g., Sakai)	218	21.0%	571	55.0%	150	14.4%	53	5.1%	12	1.2%	35	3.4%
Effectiveness of information technology in improving my learning experience	183	17.6%	591	56.9%	176	16.9%	24	2.3%	5	0.5%	60	5.8%
Information technology services overall	193	18.6%	632	60.8%	161	15.5%	15	1.4%	7	0.7%	31	3.0%

	Never		Senior year		Junior year		Sophomore year		Freshman year		At new student orientation		Before new student orientation	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
At what point during your time at Carolina did you first get career-related information or advice from an academic advisor, career advisor, or faculty member on campus?	91	8.8%	58	5.6%	215	20.8%	216	20.9%	294	28.5%	133	12.9%	25	2.4%

Based on your last two years on this campus, how satisfied are you with each of the following: Career Services	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		Don't Know/Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	%
Helpfulness of staff	181	17.6%	417	40.5%	158	15.4%	44	4.3%	14	1.4%	215	20.9%
Information on internships, co-ops, and other career-related experiences	160	15.6%	388	37.7%	183	17.8%	59	5.7%	13	1.3%	225	21.9%
Access to employment opportunities (e.g., career fairs, interviews, job listings, etc.)	215	20.9%	383	37.3%	168	16.3%	54	5.3%	12	1.2%	196	19.1%
Assistance with resume preparation, interviewing skills, networking, salary negotiations, etc.	221	21.5%	364	35.4%	150	14.6%	47	4.6%	16	1.6%	230	22.4%
Help with self-assessment related to careers (e.g., Strong Interest Inventory, MBTI, Focus 2)	143	13.9%	247	24.0%	201	19.5%	45	4.4%	12	1.2%	382	37.1%
Availability of career resources on-line	197	19.1%	366	35.5%	184	17.9%	54	5.2%	16	1.6%	213	20.7%
Information on academic majors, minors, and certifications related to my career interests	167	16.2%	343	33.3%	190	18.4%	55	5.3%	16	1.6%	259	25.1%
Assistance with career options in the military	83	8.1%	127	12.4%	216	21.0%	12	1.2%	7	0.7%	582	56.7%
Assistance with career options in volunteer organizations (e.g., Peace Corps, Teach for America)	113	11.0%	205	19.9%	222	21.6%	24	2.3%	10	1.0%	454	44.2%
Assistance with preparing for graduate/professional school (e.g., medicine, law)	125	12.2%	249	24.2%	204	19.8%	52	5.1%	32	3.1%	366	35.6%
Information on "soft skills" (e.g., teamwork, interpersonal skills, time management, interacting with diverse people) needed for the work environment and how to acquire those skills	116	11.3%	243	23.7%	239	23.3%	48	4.7%	16	1.6%	365	35.5%
Information on labor market data and knowledge specifically related to career interests (e.g., median pay, entry-level education, occupation, projected growth rate, etc.)	105	10.2%	224	21.8%	223	21.7%	79	7.7%	16	1.6%	380	37.0%
Career services overall	162	15.8%	394	38.5%	226	22.1%	50	4.9%	14	1.4%	178	17.4%

## Section C: Knowledge, Skills, and Personal Growth

To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas?	Very Much		Somewhat		Very Little		Not at All		Don't Know	
	#	%	#	%	#	%	#	%	#	%
<b>Writing effectively</b>	494	48.3%	430	42.0%	78	7.6%	18	1.8%	3	0.3%
<b>Speaking effectively (i.e., to large and small groups and making presentations)</b>	513	50.1%	406	39.7%	73	7.1%	25	2.4%	6	0.6%
<b>Listening attentively</b>	497	48.6%	414	40.5%	87	8.5%	21	2.1%	4	0.4%
<b>Comprehending written and oral information</b>	598	58.8%	361	35.5%	40	3.9%	13	1.3%	5	0.5%
<b>Using mathematical skills</b>	276	27.0%	404	39.5%	234	22.9%	85	8.3%	23	2.3%
<b>Applying scientific methods of inquiry</b>	466	45.6%	357	35.0%	126	12.3%	45	4.4%	27	2.6%
<b>Applying analytical skills</b>	657	64.3%	307	30.0%	43	4.2%	10	1.0%	5	0.5%
<b>Using critical thinking skills</b>	732	71.6%	254	24.9%	25	2.4%	8	0.8%	3	0.3%
<b>Using technologies appropriate to my discipline</b>	539	52.7%	374	36.6%	83	8.1%	16	1.6%	10	1.0%
<b>Developing leadership skills</b>	522	51.1%	350	34.2%	106	10.4%	36	3.5%	8	0.8%
<b>Working effectively as part of a team</b>	569	55.7%	351	34.3%	73	7.1%	25	2.4%	4	0.4%
<b>Experiencing personal growth (e.g., self-discipline, responsibility, self-awareness, etc.)</b>	711	69.6%	253	24.8%	37	3.6%	18	1.8%	3	0.3%
<b>Ability to work with people from diverse backgrounds</b>	648	63.3%	291	28.4%	49	4.8%	30	2.9%	5	0.5%
<b>Sensitivity to issues associated with racial equity</b>	562	54.9%	303	29.6%	96	9.4%	41	4.0%	21	2.1%
<b>Sensitivity to issues associated with gender equity</b>	543	53.1%	314	30.7%	102	10.0%	42	4.1%	21	2.1%

Please indicate whether you participated in the following activities while an undergraduate at Carolina and whether or not you received course credit for your participation.	Yes-received course credit		Yes-at least once for course credit AND at least once without getting course credit		Yes- but did NOT receive course credit		Never did	
	#	%	#	%	#	%	#	%
Co-op	6	0.6%	3	0.3%	7	0.7%	978	98.4%
Paid internship	66	6.6%	44	4.4%	286	28.4%	610	60.6%
Unpaid internship	108	10.7%	56	5.6%	259	25.7%	583	58.0%
Practicum	78	7.9%	9	0.9%	7	0.7%	897	90.5%
Student teaching	57	5.7%	15	1.5%	39	3.9%	884	88.8%
Service learning	239	23.9%	45	4.5%	68	6.8%	649	64.8%
Clinicals	66	6.7%	11	1.1%	26	2.6%	888	89.6%

If you participated in any of the above activities (either for or not for course credit), to what extent did the experience(s) contribute to your personal and professional growth?	Very Much		Somewhat		A Little		Not At All	
	#	%	#	%	#	%	#	%
Participation in the above activities...	573	64.5%	200	22.5%	37	4.2%	79	8.9%

During the past two years, did you work on a research/scholarly/creative project with a Carolina faculty member outside of course or program requirements?	Yes		No	
	#	%	#	%
Work on a research/scholarly/creative project with a Carolina faculty...	399	39.2%	618	60.8%

	Very Much		Somewhat		A Little		Not At All	
	#	%	#	%	#	%	#	%
<b>If yes, to what extent did this experience contribute to your personal and professional growth?</b>	280	70.2%	97	24.3%	15	3.8%	7	1.8%

<b>During the past two years, did you participate in any community service project(s) sponsored by Carolina or a group outside the university?</b>	<b>Yes-participated in community service sponsored by this group</b>		<b>No, did not participate</b>	
	#	%	#	%
<b>The University</b>	414	41.4%	585	58.6%
<b>A Carolina Club</b>	390	39.4%	600	60.6%
<b>Greek life or fraternity/sorority</b>	262	26.4%	731	73.6%
<b>A Carolina program</b>	305	31.0%	679	69.0%
<b>An academic college, department/program or course</b>	348	34.9%	648	65.1%
<b>A non-academic center, unit/department, etc.</b>	271	27.4%	719	72.6%
<b>Participated in a community service project organized by a group outside the university</b>	453	45.4%	545	54.6%
<b>Participated but do not remember who sponsored the activity</b>	240	24.9%	725	75.1%

If you participated in a community service project sponsored by any of the above, to what extent did the experience(s) contribute to your personal and professional growth?	Very Much		Somewhat		A Little		Not At All	
	#	%	#	%	#	%	#	%
If you participated in a community service project sponsored by any of the above...	381	42.8%	339	38.0%	100	11.2%	71	8.0%

While school has been in session this academic year, about how many hours per week have you spent working for pay (on campus/off campus)?	0		1-5		6-10		11-15		16-20		21-25		26-30		more than 30	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
On campus...	556	57.3%	87	9.0%	133	13.7%	91	9.4%	60	6.2%	15	1.5%	11	1.1%	17	1.8%
Off campus...	475	49.9%	93	9.8%	138	14.5%	118	12.4%	62	6.5%	30	3.2%	14	1.5%	21	2.2%

## Section D: Other Offices That Serve You

In thinking about your past two years at Carolina, please rate your satisfaction with the services provided by the following offices on campus.	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		No Experience to Judge	
	#	%	#	%	#	%	#	%	#	%	#	%
Registrar's Office	178	17.7%	456	45.3%	177	17.6%	56	5.6%	18	1.8%	122	12.1%
Financial Aid: Application/award process	227	22.5%	305	30.2%	132	13.1%	67	6.6%	31	3.1%	248	24.6%
Financial Aid: Disbursement process	221	21.9%	296	29.3%	137	13.6%	63	6.2%	16	1.6%	276	27.4%
Carolina Dining Services	168	16.7%	444	44.0%	170	16.9%	83	8.2%	34	3.4%	109	10.8%
Student Health Services	192	19.0%	398	39.4%	153	15.1%	117	11.6%	42	4.2%	108	10.7%
Counseling and Psychological Services	107	10.6%	173	17.2%	135	13.4%	51	5.1%	28	2.8%	513	50.9%
Cashier/Student Accounts/Billing Office	182	18.1%	464	46.1%	202	20.1%	41	4.1%	13	1.3%	104	10.3%
Housing and Residence Education	170	16.8%	422	41.8%	163	16.1%	55	5.4%	12	1.2%	188	18.6%
UNC Student Stores	330	32.7%	526	52.1%	98	9.7%	33	3.3%	8	0.8%	14	1.4%
Campus recreation	383	38.0%	444	44.0%	75	7.4%	16	1.6%	8	0.8%	83	8.2%
On-campus shuttle/transportation services	305	30.2%	468	46.4%	105	10.4%	32	3.2%	8	0.8%	91	9.0%
Parking	41	4.1%	102	10.1%	114	11.3%	292	28.9%	376	37.2%	85	8.4%
Campus Police Department	116	11.5%	291	28.8%	199	19.7%	51	5.1%	36	3.6%	316	31.3%



In thinking about your past two years at Carolina, please rate your satisfaction with the staff associated with the following offices on campus.	Very Satisfied		Satisfied		Neither Satisfied nor Dissatisfied		Dissatisfied		Very Dissatisfied		No Experience to Judge	
	#	%	#	%	#	%	#	%	#	%	#	%
Registrar's Office	199	19.8%	390	38.8%	132	13.1%	37	3.7%	11	1.1%	236	23.5%
Financial Aid: Application/award process	187	18.6%	298	29.6%	129	12.8%	32	3.2%	13	1.3%	347	34.5%
Financial Aid: Disbursement process	177	17.6%	292	29.0%	131	13.0%	26	2.6%	10	1.0%	370	36.8%
Carolina Dining Services	442	43.9%	357	35.5%	77	7.7%	20	2.0%	9	0.9%	101	10.0%
Student Health Services	304	30.3%	358	35.7%	114	11.4%	78	7.8%	29	2.9%	121	12.1%
Counseling and Psychological Services	151	15.0%	184	18.3%	126	12.5%	30	3.0%	18	1.8%	496	49.4%
Cashier/Student Accounts/Billing Office	186	18.5%	353	35.1%	153	15.2%	27	2.7%	9	0.9%	278	27.6%
Housing and Residential Education	231	23.0%	400	39.8%	119	11.8%	36	3.6%	14	1.4%	206	20.5%
UNC Student Stores	421	41.8%	454	45.1%	91	9.0%	13	1.3%	3	0.3%	25	2.5%
Campus recreation	413	41.1%	404	40.2%	72	7.2%	8	0.8%	7	0.7%	100	10.0%
On-campus shuttle/transportation services	304	30.2%	450	44.7%	123	12.2%	11	1.1%	6	0.6%	112	11.1%
Parking	93	9.2%	201	20.0%	219	21.7%	95	9.4%	110	10.9%	289	28.7%
Campus Police Department	152	15.1%	276	27.4%	154	15.3%	44	4.4%	29	2.9%	351	34.9%

Over the past two years, how often have you had concerns with your personal safety on campus?	Frequently		Sometimes		Seldom		Never	
	#	%	#	%	#	%	#	%
Concerns for personal safety on campus...	44	4.4%	246	24.4%	467	46.3%	252	25.0%

## Section E: Conclusion

All things considered, how would you characterize the learning environment on this campus?	Very Strong		Strong		Weak		Very Weak	
	#	%	#	%	#	%	#	%
Characterize the learning environment at Carolina...	533	52.9%	434	43.1%	31	3.1%	10	1.0%

Rating of the your education at Carolina	Excellent		Good		Fair		Poor	
	#	%	#	%	#	%	#	%
How would you evaluate the quality of instruction? In your major?	613	61.0%	299	29.8%	73	7.3%	20	2.0%
How would you evaluate the quality of instruction? Overall?	361	36.1%	539	54.0%	88	8.8%	11	1.1%
How would you evaluate the overall education that you are receiving at Carolina?	680	67.5%	283	28.1%	37	3.7%	8	0.8%

Would you recommend this institution to a friend considering college?	Yes		Not Sure		No	
	#	%	#	%	#	%
Recommend Carolina...	905	90.0%	69	6.9%	32	3.2%

If you could start over again, would you still choose to attend Carolina?	Yes		Not Sure		No	
	#	%	#	%	#	%
Would still choose to attend Carolina...	810	80.4%	148	14.7%	50	5.0%

## Section F: Graduation and Beyond

Has it taken you longer than four years (i.e., eight consecutive semesters of enrollment) to graduate?	Yes		No	
	#	%	#	%
Taken longer than four years...	52	5.2%	954	94.8%

Indicate the top three reasons it took you longer than four years to graduate	Most Important		2nd Most Important		3rd Most important	
	#	%	#	%	#	%
I changed majors	32	46.4%	17	24.6%	20	29.0%
I could not get the classes I needed	30	41.1%	16	21.9%	27	37.0%
I wanted to/was advised to take a lighter course load	25	36.2%	22	31.9%	22	31.9%
I am graduating with more than one major	24	44.4%	8	14.8%	22	40.7%
I took a semester or more off for personal (non-financial) reasons (e.g., medical, family, etc.)	24	46.2%	5	9.6%	23	44.2%
I lost credits when I transferred to Carolina	23	39.7%	11	19.0%	24	41.4%
My participation in a Study Abroad program	23	43.4%	10	18.9%	20	37.7%
Financial reasons	17	31.5%	17	31.5%	20	37.0%
Other reasons	17	43.6%	4	10.3%	18	46.2%
The number of hours I spent working for pay	15	30.6%	11	22.4%	23	46.9%
I went part-time for personal (non-financial) reasons (e.g., medical, family, etc.)	15	32.6%	7	15.2%	24	52.2%
My participation in a co-op, internship, practicum, student teaching, etc.	14	35.9%	5	12.8%	20	51.3%

**Indicate the best description of your primary plans following graduation.**

	#	%
<b>I am currently seeking, or plan to seek, paid employment</b>	436	43.4
<b>I will be going to graduate or professional school full-time next year</b>	228	22.7
<b>I have accepted a full-time paid job related to my field of study</b>	136	13.5
<b>I don't know yet</b>	63	6.3
<b>Other</b>	32	3.2
<b>I have accepted a full-time paid job, not related to my field of study (by choice)</b>	29	2.9
<b>I will be engaged in volunteer activity (e.g., Peace Corps)</b>	21	2.1
<b>I will take more undergraduate courses next year</b>	14	1.4
<b>I will continue in my current paid job</b>	13	1.3
<b>I will be going to graduate or professional school part-time and working part-time next year</b>	12	1.2
<b>I am neither seeking employment nor planning on attending school next year</b>	7	.7
<b>I will be entering or continuing military service</b>	5	.5
<b>I have accepted a part-time paid job</b>	4	.4
<b>I have accepted a full-time paid job, not related to my field of study (not by choice)</b>	3	.3
<b>I will be starting or raising a family</b>	2	.2
<b>Total</b>	1005	100.0