

**Non-Instructional Units:**

**Outcomes Assessment Plan and Report**

Plan updated:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Fiscal Year Reported:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| **Department:** | **Contact Person:** |
| **Reports to:** | **Email address:** |

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| **Mission:** |

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| **Expected Outcome #1:**  **Aligned with:** | | |
| **Assessment Methods Used to Measure**  **Achievement of this Outcome** | **Results of Assessments Conducted and Analysis** | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 2:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 3:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Expected Outcome #2:**  **Aligned with:** | | |
| **Assessment Methods Used** | **Results of Assessments Conducted and Analysis** | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 2:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 3:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Expected Outcome #3:**  **Aligned with:** | | |
| **Assessment Methods Used** | **Results of Assessments Conducted and Analysis** | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 2:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 3:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Expected Outcome #4: (if applicable)**  **Aligned with:** | | |
| **Assessment Methods Used** | **Results of Assessments Conducted and Analysis** | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 2:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 3:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Expected Outcome #5: (if applicable)**  **Aligned with:** | | |
| **Assessment Methods Used** | **Results of Assessments Conducted and Analysis** | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 2:**  **Performance Target:**  **Assessment Schedule:** |  |  |
| **Method 3:**  **Performance Target:**  **Assessment Schedule:** |  |  |

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| **Additional Improvements and Enhancements Made as Part of Continuous Quality Improvement Efforts** |

**Please use this section to provide examples of any other program improvements and enhancements not described above. Include the rationale for the change. Examples might include:**

* Actions you have now implemented in response to plans you described in your last assessment report (under “Use of Results for Improvement”).
* Improvements in response to recommendations or new requirements from accreditors, the UNC System, professional standards, or other quality review processes, etc.
* Progress on long-term improvement projects not included above (e.g., development of new services, ERP implementation, development of strategic plans, etc.)
* Actions taken to reduce costs.

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