

 **Non-Instructional Units:**

**Outcomes Assessment Plan and Report**

Plan updated:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Fiscal Year Reported:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| **Department:**  | **Contact Person:**  |
| **Reports to:**  | **Email address:** |

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| **Mission:**  |

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| **Expected Outcome #1:**  **Aligned with:** |
| **Assessment Methods Used to Measure** **Achievement of this Outcome** | **Results of Assessments Conducted and Analysis**  | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:****Performance Target:****Assessment Schedule:** |  |  |
| **Method 2:** **Performance Target:****Assessment Schedule:** |  |  |
| **Method 3:** **Performance Target:** **Assessment Schedule:** |  |  |
| **Expected Outcome #2:****Aligned with:** |
| **Assessment Methods Used** | **Results of Assessments Conducted and Analysis**  | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:****Performance Target:****Assessment Schedule:** |  |  |
| **Method 2:** **Performance Target:****Assessment Schedule:** |  |  |
| **Method 3:** **Performance Target:** **Assessment Schedule:** |  |  |
| **Expected Outcome #3:****Aligned with:** |
| **Assessment Methods Used** | **Results of Assessments Conducted and Analysis**  | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:****Performance Target:****Assessment Schedule:** |  |  |
| **Method 2:** **Performance Target:****Assessment Schedule:** |  |  |
| **Method 3:** **Performance Target:** **Assessment Schedule:** |  |  |
| **Expected Outcome #4: (if applicable)****Aligned with:** |
| **Assessment Methods Used** | **Results of Assessments Conducted and Analysis**  | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:****Performance Target:****Assessment Schedule:** |  |  |
| **Method 2:** **Performance Target:****Assessment Schedule:** |  |  |
| **Method 3:** **Performance Target:** **Assessment Schedule:** |  |  |
| **Expected Outcome #5: (if applicable)****Aligned with:** |
| **Assessment Methods Used** | **Results of Assessments Conducted and Analysis**  | **Descriptions of Improvements or Enhancements Made or Other Actions Taken in Response to These Results** |
| **Method 1:****Performance Target:****Assessment Schedule:** |  |  |
| **Method 2:** **Performance Target:****Assessment Schedule:** |  |  |
| **Method 3:** **Performance Target:** **Assessment Schedule:** |  |  |

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| **Additional Improvements and Enhancements Made as Part of Continuous Quality Improvement Efforts**  |

**Please use this section to provide examples of any other program improvements and enhancements not described above. Include the rationale for the change. Examples might include:**

* Actions you have now implemented in response to plans you described in your last assessment report (under “Use of Results for Improvement”).
* Improvements in response to recommendations or new requirements from accreditors, the UNC System, professional standards, or other quality review processes, etc.
* Progress on long-term improvement projects not included above (e.g., development of new services, ERP implementation, development of strategic plans, etc.)
* Actions taken to reduce costs.

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**For assistance with completing this report, contact:** Lynn Williford, Office of Institutional Research & Assessment, lynn\_williford@unc.edu, 919-962-1339.